



GUIDELINES

Programme Approval for
Providers of Post-Secondary or
Tertiary Education and
Training

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Preface

This document has been prepared by the Barbados Accreditation Council (BAC) to assist educational providers with the programme approval process. It provides information governing BAC's programme approval and programme review processes. Policy related questions should be directed to BAC.

This document will be reviewed periodically and amended, where necessary.

The Barbados Accreditation Council

The Barbados Accreditation Council (BAC) was established in November 2004 by the Barbados Accreditation Council Act, 2004. It is a statutory body under the portfolio of the Ministry of Education and Human Resource Development.

Vision Statement

A coherent system of post-secondary or tertiary education and training which assures excellence and integrity to all its stakeholders.

Mission Statement

The mission of the Barbados Accreditation Council is *to be a high quality provider of registration, accreditation and related services in post-secondary or tertiary education and training in Barbados and beyond.*

Core Values

Quality

The Barbados Accreditation Council will have a positive impact on the quality of post-secondary or tertiary education and training by its commitment to high standards that will sustain and advance excellence, efficiency, reliability and competence in higher learning. It will be forward thinking and proactive, responding to trends and changes in the national, regional and international environment.

Integrity

The Barbados Accreditation Council will place fairness, honesty, objectivity, accountability and transparency at the forefront both with regard to its own policies and practices, as well as in the implementation of registration, accreditation and related processes in order to establish integrity as central to educational quality.

Inclusiveness

The Barbados Accreditation Council will be an autonomous regulatory advisory body that will commit to inclusiveness by developing structures and processes that enable participation by a wide range of stakeholders. It will recognise and be responsive to the needs of its clients.

Customer Service

The Barbados Accreditation Council will be a customer friendly service-oriented organisation. Its staff will be dynamic, flexible, team-oriented, technology-oriented, communicative and people-centred.

Learning

The Barbados Accreditation Council will seek continuous feedback and insight from its stakeholders and use the collected information to improve its operations and support teamwork, and to provide learning opportunities for its staff and other stakeholders. At the same time, BAC will work with its stakeholders to foster an environment that promotes shared learning.

Quality Statements

Quality for BAC is the provision of effective and efficient services that are:

- ❖ geared towards the enhancement of post-secondary/tertiary education and training;
- ❖ fit for purpose, add value and exceed stakeholders' expectations;
- ❖ benchmarked against regional and international standards.

Quality for BAC is guided by:

- ❖ a developmental approach;
- ❖ accountability to stakeholders;
- ❖ integrity of practise;
- ❖ excellence in service; and
- ❖ a commitment to national and regional development.

Quality for BAC is demonstrated by:

- ❖ demand for non-mandatory services by its clients;
- ❖ respect of peers through mutual recognition;
- ❖ positive feedback from internal and external stakeholders;
- ❖ efficiency, effectiveness and responsiveness.

BAC perceives quality in educational providers as:

- ❖ effective governance
- ❖ clearly stated and appropriate mission
- ❖ efficient and effective administration
- ❖ qualified, competent and engaged faculty and staff
- ❖ timely and customer-friendly services
- ❖ relevant, current, well-documented and appropriately assessed programmes
- ❖ established, documented, functional and well-managed quality assurance system
- ❖ responsiveness to change
- ❖ system for formative and summative evaluation and reform
- ❖ a culture which embraces integrity and ethical conduct
- ❖ prudent financial management
- ❖ effective and diversified learning and teaching experiences
- ❖ adequate and appropriate student services and support
- ❖ committed and motivated students

Functions and Powers

The main *functions* of the Barbados Accreditation Council are, inter alia, to:

- a. register local, regional and foreign based institutions that offer educational courses in Barbados;
- b. maintain a record of all institutions that are registered and accredited by BAC pursuant to paragraph (a) and
- c. accredit and re-accredit programmes of study and institutions operating in Barbados;
- d. provide for the validation of new educational courses and programmes of study being offered by institutions operating in Barbados;
- e. promote a programme of accreditation and registration;
- f. advise on the recognition of foreign based institutions and their awards;
- g. enhance the quality of post-secondary and tertiary education and training in Barbados;
- h. provide to the public, information on the quality and recognition of programmes of study and institutions, including the annual publication of a list of accredited programmes and institutions in order to protect the interests of the public;

The Barbados Accreditation Council Act 2004 also provides BAC with wide-ranging powers to set conditions to exercise its functions. BAC's *powers* are, inter alia, to:

- a. undertake assessments and evaluations of programmes of study and educational institutions on their own initiative or in co-operation with other bodies as may from time to time be considered necessary for the discharge of its functions;
- b. establish the requirements that institutions must satisfy in order to be registered with BAC, or have their programmes accredited or re-accredited by BAC.

What is Programme Approval?

Programme approval is a quality assurance process which ensures that a programme is appropriately designed and structured; adequately resourced; consistent with the provider's mission; and has stated learning outcomes and assessment strategies that are set at an appropriate level for the qualification awarded.

During the programme approval process, all facets of an education and/or training programme are evaluated *except* actual outcomes such as learner performance, feedback from learners, staff, and employers of graduates.

Programme Approval Period

In the first instance, programme approval shall be for six (6) years. Following the initial approval, should the provider apply for programme accreditation and is successful, that programme would not need to undergo further programme approval. However, if the provider fails to apply for programme accreditation or is unsuccessful, the programme will need to undergo another cycle of the approval process. The approval review process must continue until the programme is either accredited or discontinued.

Who conducts Programme Approval?

Programme approval can be internal or external. Internally, programme approval should be carried out by the Programme Approval Committee, sub-committee of an Academic Board, or individual(s) assigned with this responsibility. The programme approval process should take place *before* a programme is offered for the first time. Thereafter, each programme must be monitored and reviewed periodically, usually towards the end of the period of approval or the duration of the programme.

Externally, the Barbados Accreditation Council (BAC) Act, 2004 gives BAC the responsibility to validate or approve all new programmes of study being offered by providers operating in Barbados. Programme approval by BAC provides external validation of the ability, in terms of inputs, of the provider to deliver a 'quality' programme.

Is programme approval the same as Programme Accreditation?

No they are not! Programme approval may be considered a precursor to programme accreditation. It evaluates all aspects of an educational programme except actual outcomes such as student performance; feedback from students and teaching staff; and feedback from employers of graduates of the programme. Actual outcomes are evaluated during the programme accreditation process. Each programme must be internally approved by a provider before it is subject to external review and approval by BAC.

Benefits of Programme Approval

Programme approval offers many benefits to providers, including:

- a. assurance that programmes meet specific standards;
- b. transferability of qualifications from one provider to another;
- c. national and international recognition of programmes;

- d. use of BAC's stamp of approval for the duration of the approval for placement on the programme and marketing materials;
- e. listed on BAC's website together with links to the provider's website; and
- f. recognition in BAC's *BAClight* newsletter which is published bi-annually and distributed extensively, by post and electronic means, locally, regionally and extra-regionally.

Criteria for Programme Approval

Any provider seeking approval must comply with BAC's programme approval requirements.

Criteria 1: Official Authorisation

- a. The provider must provide evidence that:
 - i. authorisation to offer the programme was granted by the approved Committee or individual within the institution;
 - ii. internal programme approval has been granted by the approved Committee or individual within the institution; and
 - iii. the programme is consistent with its mission.

Criteria 2: Programme Demand

- a. The provider must provide a market case showing that there is a demand for the programme.

Criteria 3: Resources

- a. The provider must provide evidence of adequate human, physical, material, and financial resources to sustain the programme.

Criteria 4: Documentation

- a. The provider must submit a programme specification document with details of the following:
 - i. awarding body/institution for the qualification;
 - ii. educational provider responsible for teaching (if different);
 - iii. any accreditation by a professional body;
 - iv. name of the final award;
 - v. programme title;
 - vi. aims of the programme;
 - vii. programme outcomes – knowledge and understanding, skills and other attributes;
 - viii. teaching, learning and assessment strategies to enable the achievement and demonstration of the programme outcomes;
 - ix. programme structure and requirements, levels, modules, credits, and awards;
 - x. criteria for admission to the programme;

- xi. assessment regulations e.g. grading scheme, moderation, honours classification;
- xii. support for student learning; and
- xiii. date on which the programme specification was written or revised.

What is the process for programme approval?

1. The provider must complete and submit an application form with all relevant documentation to BAC;
2. BAC will review the application form and supporting documentation and advise the provider on the status of the application;
3. The programme will be reviewed by a team of professionals including independent consultant evaluators contracted by BAC who have specialist knowledge in the relevant field;
4. The provider will receive a report on the outcome of the evaluation and a statement on the approval or non-approval of the programme;
5. The provider will receive a Certificate of Approval for each programme approved by BAC;
6. A provider that submits a programme that is granted 'Conditional Approval' by BAC will be given for a period not exceeding one (1) calendar year to correct the deficiencies identified and to re-submit the programme for approval. No additional fees will apply.
7. Re-application and the payment of fees will be required for programmes that are not approved on the expiration of the 1 year period.

Process for sub-baccalaureate, baccalaureate degrees and related qualifications approval

When a provider applies to BAC for programme approval, it must provide the following supporting documentation:

- Authorisation to offer the programme by the governing body or relevant authority
 - Internal programme approval
 - Consistency of the programme with the mission of the provider
 - Market demand for the programme
 - Availability of resources - human, financial, material to facilitate the programme
 - A detailed programme specification
- The name of the awarding body/provider for the qualification;
 - The teaching provider (if different);
 - Details of any specialised accreditation;

- Name of the final award;
- Programme title;
- Aims of the programme;
- Programme outcomes – knowledge and understanding; skills and other attributes;
- Teaching, learning and assessment strategies to enable outcomes to be achieved and demonstrated;
- Programme structure and requirements, levels, modules, credits and awards;
- Criteria for admission to the programme;
- Information about assessment regulations e.g. grading scheme, moderation, honours classification;
- Support that will be provided for student learning; and
- Date on which the programme specification was written or revised.

With the exception of doctoral programmes, the process will comprise:

- a. The submission of details (shown above) on the new programme for initial evaluation by BAC.

- b. The programme approval process may include a two (2) day evaluation visit by an approval team. The team will consist of:
 - One independent Chairman (appointment to be made by BAC);
 - Two evaluators, local or overseas, from a similar discipline;
 - One senior member of staff from the applying provider, but from a different discipline; and
 - Two representatives from industry, commerce or the local/regional professional body.

- c. In addition to (a) and (b) above, programme approval for doctoral programmes must meet the following outcomes:
 - i. Resources: The capacity of the provider to support sustained delivery of the programme, in all delivery modes, with regard to appropriate staffing, teaching, facilities, physical resources and support services;

 - ii. Research: The adequacy of provision of research facilities and support of staff involved in research, the level of research activity of staff involved in the programme and of ways by which the research-teaching links are made in the curriculum; and

 - iii. Evaluation and Review: Monitoring improvement following evaluation and review, and for determining whether the programme shall continue to be offered.

- d. The evaluation of certificates and diplomas at the undergraduate and post-graduate level may involve the use of a smaller programme approval team.

Post Approval Process

Providers will need to ensure that:

- The course/programme is being implemented and managed as planned and presented at the time of approval;
- Appropriate consideration is given to any recommendations made by BAC. (Providers will need to justify why recommendation (s) are not implemented.)
- Any modifications made to the approved programme are consistent with the intent of and the ongoing development of a quality programme; and
- BAC is made aware of issues affecting the satisfactory provision of the programme.

During the first cycle of a programme, providers will be expected to submit annual programme evaluation reports to BAC. BAC also reserves the right to make announced and unannounced visits to monitor the progress of the programme.

Changes to Programmes Approved by BAC

After programmes have been approved, it is possible that the provider may make changes, some of which would need to be approved by BAC. Below is a summary of changes that must be approved by BAC and those that do not need be approved.

Changes Requiring Internal Approval (Provider)

- Changes to individual component descriptors;
- Changes to the credit value of components – whilst retaining the overall credit value of the programme;
- Changes to assessment criteria within components;
- Introduction of new components; and
- Deletion of components.

No Council Approval Required

- Updating of component descriptors and learning outcomes to maintain currency of the qualification with changing context; and

- Updating of reading lists.

Programme Changes Requiring Council Approval

- Change of title;
- Minor changes to the structure of a programme;
- Introduction of a new delivery mode, for example, shift from face-to-face to distance delivery;
- Introduction of mid-programme exit qualification(s);
- Introduction of a new delivery site;
- Changes to regulations concerning entry requirements and cross-crediting arrangements;
- Changes to the level or credits of the programme or its associated qualification(s);
- Changes to the programme outcome statement;
- Significant changes to the structure of the programme; and
- Introduction of a new major/specialisation area.

Programme Changes Requiring Evaluation by an External Team and Approval by BAC (specific for degree and other relevant qualifications)

- Introduction of a new delivery mode;
- Significant changes to the structure of the programme;
- Introduction of a new delivery site; and
- Introduction of a new major.

The provider must inform BAC in writing of all changes to the programme approved by BAC.

It is expected that the following information be included in the communication to BAC:

Overview of proposed changes:

- Rationale for the changes

- Internal and external consultation and support for the changes
- Evidence of internal formal approval by the relevant committee or individual(s)
- Details of the changes

Proposed Implications of changes:

- Resources requirements
- Staffing requirements
- Systems requirements
- Regulations amendments, if applicable
- Transition arrangements for students
- Quality management system

Who Evaluates the Programme?

The programmes are evaluated by evaluators which are sourced by BAC.

Are all post-secondary or tertiary programmes eligible for approval by BAC?

All programmes that lead to qualifications awarded by a provider or an awarding body operating in Barbados are eligible for programme approval by BAC. Programmes leading to qualifications awarded by transnational or foreign-based providers, particularly those awarded in collaboration with local providers, may be eligible for recognition by BAC.

How can a provider apply for programme approval?

Application forms for Programme Approval are available from BAC or may be downloaded from its website (www.bac.gov.bb).

What are the fees for programme approval?

To facilitate the programme approval and review processes, BAC has established fees as shown below:

Description	Bds\$
Local /Caribbean Single Market (CSM)	
Initial Programme Approval	

Description	Bds\$
Associate Degree, Diploma, Certificate	800.00
Degree (Bachelor and above)	1,000.00
Foreign/Non-CSME	
Initial Programme Approval	
Associate Degree, Diploma, Certificate	1,500.00
Degree (Bachelor and above)	2,500.00

Description	Bds\$
Short Course	
Initial Programme Approval	
Local/CSM	200.00
Foreign/Non-CSM	300.00
Visitation (cost per assessor)	500.00
Direct Costs – the provider will bear the full economic cost as it pertains to gas rates, airfare and accommodation	
Renewal	
Local/CSM	150.00
Foreign/Non-CSM	300.00
Maintenance	
Local/CSM	100.00
Foreign/Non-CSM	200.00

When are fees payable?

Programme approval fees are payable on submission of the application to BAC. Where the approval process includes a visit by an external evaluation team, these fees must be paid to BAC at least three (3) months before the date of the visit. The provider is responsible for all costs associated with the visit of evaluators, including airfare, hotel accommodation, and professional fees.

Where no external visit is involved, the fees payable to the external evaluators must be paid to BAC six (6) weeks before the documents are sent for evaluation.

Programme Review

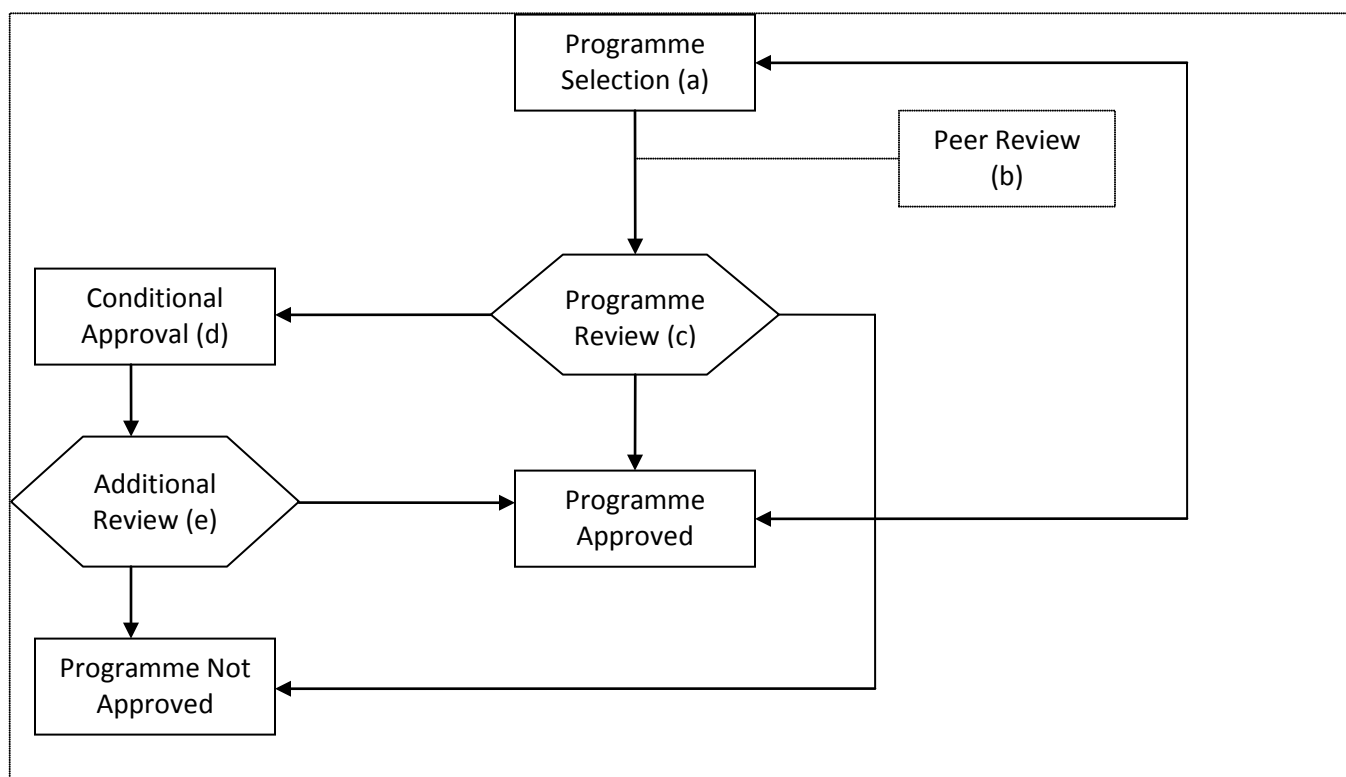
At the end of the initial programme approval period, unless the programme has successfully undergone an evaluation for the purpose of accreditation, the provider will need to re-apply for programme approval and undergo the programme review process.

The programme review will follow similar steps to the initial programme approval process.

Programme Review Period

The period of review is in line with the programme approval which is shown on page 4 under the sub-title 'Programme Approval Period'.

Programme Review Model



Adapted from the State Agency Academic Programme Review Process Model, USA

Notes

- a. Programmes are selected for review on a cyclical or ‘triggered’ basis. Cyclical patterns are based on varying recurring time frames. ‘Triggered’ reviews occur in response to results from external factors, such as complaints.
- b. As programmes are selected the provider will be encouraged to undergo an internal peer review process.
- c. Programme reviews may take a variety of forms. They may include or not include a site visit by an external evaluation team. The evaluation process will be organised by BAC.
- d. Programmes which are approved conditionally are usually given a specific period of time, not exceeding one (1) year to make modifications or correct shortcomings.
- e. At the end of the conditional approval period, programmes may be expected to undergo an additional external review process.

Programme Review Fees

The fees for programme review are shown below:

Local	Bds\$
Associate Degree, Diploma, Certificate	400.00
Degree (Bachelor and above)	600.00
Foreign/Non-CSME	
Associate Degree, Diploma, Certificate	750.00
Degree (Bachelor and above)	1,250.00

When are fees payable?

Programme Review fees are payable on submission of the re-application to BAC. Where the review process involves a visit by an external evaluation team, these fees must be paid to BAC at least three (3) months before the date of the visit. The provider is responsible for all costs associated with the visit of evaluators, including airfare, hotel accommodation, and professional fees.

Where no external visit is involved, the fees payable to the external evaluators must be paid to BAC six (6) weeks before the documents are sent for evaluation.

Annual Maintenance

What is involved in the annual maintenance process?

Providers will be required to submit an annual evaluative report on the approved programme to BAC as part of the annual maintenance requirements. The report should include, but not be limited to:

- a. Evidence to support that the provider has undertaken annual programme review and evaluation for all approved programmes.
- b. Evidence of recruitment, selection and admissions statistics for the programme;
- c. Assessment and progression statistics;
- d. Qualifications and attritions statistics, to include graduates, non-completions, employment;
- e. External assessment reports;
- f. Outcomes of student feedback;
- g. Reports from student representatives;
- h. Comments on action(s) taken as a consequence of the preceding year's annual programme review and evaluation;

- i. Evaluation of any changes to admissions and associated policies;
- j. Evaluation of any changes to the programme in respect of aims; intended learning outcomes; structure and content; assessment policy and methods of assessment; teaching methods and staffing;
- k. Identify programme issues raised by internal quality assurance mechanisms;
- l. Evaluate significant changes to programme regulations and administration;
- m. Evaluate significant changes to arrangements for providing student support;
- n. Evaluate any changes to work experience, employability skills and graduate employment;
- o. Evaluate significant changes to the programme arising from external feedback;
- p. Identify any resource issues relating to the quality of programme delivery; and
- q. Identify any future developments which may impact on the quality of the programme delivery.

Providers are required to submit their Annual Programme Maintenance Evaluation for all programmes approved by BAC by the anniversary date of the approval.

Upon receipt of the above evaluation report, BAC will consider the report to determine whether:

- i. the programme is maintaining the level of quality at which it was first approved;
- ii. changes have been made to the programme which would affect the quality of the programme; and/or
- iii. the changes made to the programme necessitate an external evaluation of the programme.

What are the benefits of annual maintenance?

The submission of annual maintenance reports and the payment of the maintenance fees offer many benefits for providers which include but are not limited to:

- a. discounts to BAC conferences/workshops;
- b. ongoing technical support/assistance; and
- c. free advertising in newsletters and on BAC's website.

Annual Maintenance Fees

The annual maintenance fees are shown below:

Description	Bds\$
Annual Maintenance ¹ (CSM)	200.00
Annual Maintenance (Non-CSM)	300.00

¹ Annual maintenance relates to both programme approval and programme review
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When are fees payable?

Annual maintenance fees are payable on the anniversary of the issuance of the programme approval by BAC.

Programme Approval Process

